



Video Call Rules



The following rules apply to all video call participants

- › SOP 503.02.01.001, SOP 318.02.01.001 and all posted facility rules apply
- › Only 1 inmate at a time may participate on a video call (no group video calls)
- › Do not congregate around a kiosk or stand behind another inmate during in a video call
- › Proper clothing must be worn by all participants and all times in accordance with SOP
- › Remain seated throughout the entire video call
- › Minors under 16 must have adult supervision, at their location for the duration of the call
- › Nursing mothers may breastfeed their babies during a video call; however, breasts must be shielded from view at all times

Prohibited actions

- › Using another inmate's login / password to access the kiosk system
- › Taking over a video call that another inmate initiates
- › Obscuring or covering faces; however, religious headgear may be worn provided it does not interfere with the verification of a person's identity
- › Engaging in acts of violence or sending or receiving information that encourages violence
- › Displaying, soliciting or receiving any information that describes the manufacture of weapons, bombs, explosives, alcohol and drugs, drug paraphernalia, or escape materials
- › Participating in media interviews
- › Establishing or conducting a business enterprise, directly or indirectly, except as necessary to protect real property or close out a business
- › Using coercion, threats, or fraud to obtain money, favors, or anything of value
- › Sending or receiving email, photo share, or communications for or about another inmate
- › Sending or receiving information related to the crime, sentence, or identity of another inmate
- › Sending or receiving coded messages
- › Sending or receiving content related to gang involvement or activities (enemy lists, constitutions, structures, codes, signs, symbols, photographs, drawings, training material, clothing, etc.)
- › Sending or receiving information advocating that any ethnic, racial, or religious group is inferior or that make such groups an object of ridicule and scorn
- › Sexually explicit, nudity or pornographic material to include pictorial depictions of nudity, graphic images, personal pictures, drawings, photocopies, or video messages. (see SOP 503.02.001.001 for more information)

If you have questions or problems, submit a trouble ticket
directly to JPay through the kiosk
